

NIODA COACHING FOR LEADERSHIP - Terms and Conditions

Number and Timing of Coaching Sessions

We recommend an initial commitment of 6-8 coaching sessions every two weeks for ninety minutes. Further sessions can be arranged as needed.

Costs

Our fees for coaching are referable to the seniority and experience of the client and the coach, and the client means. Pricing starts at \$670 (inc. GST) per session for executive leaders working with a senior coach; \$540 (inc. GST) per session for senior to mid-level managers. Special rates considered upon application.

Additional costs may include: room hire for onsite sessions; use of leadership questionnaire and report from an external provider.

Payment Schedule

We require 50% payment for agreed sessions at the time of making a coaching agreement and 50% within two days of the final coaching session. NIODA Coaching will provide invoices to you for these payments.

Postponement and Cancellation

We ask that you provide at least 24 hours notice if you need to postpone a scheduled coaching session. You and your coach can then reschedule sessions as required. Sessions postponed with less than 24 hours notice may be charged at the full session rate.

If you wish to cancel forthcoming sessions and end your coaching agreement, please note that payments made prior to the date of cancellation are not refundable. We will invoice you for any sessions undertaken that are not covered by the initial 50% payment.

Disclaimer and limitation of liability

NIODA Coaches are not clinical mental health care providers and you should not consider our coaching session as mental health advice or therapy services.

Any liability arising out of this coaching engagement will be limited to the amount you have paid for your coaching sessions.

Quality assurance

NIODA Coaching is committed to providing high quality coaching services. As part of our service we will contact you within three months of your final coaching session to check in on your progress, and to seek feedback on your coaching experience. You are also welcome to contact us if for any reason you are experiencing a problem with your NIODA coach.