

NIODA has a range of resources and services to support learning and to help you get the most out of your study experience at NIODA.

## Student Amenities

### Melbourne onsite classes

NIODA's onsite classes are held at Ikon Institute, Level 4, 601 Bourke Street, Melbourne.

Ikon Institute has disabled access and disabled toilet facilities, evacuation and fire safety equipment, safety notices and procedures and first aid equipment.

Other services and facilities include:

- continuous coffee and tea services
- a modern breakout/common area adjacent to the teaching rooms, with informal comfortable seating.

How to get there:

- Public transport: the building is located on the corner of Bourke and King Streets and is only a short walk from Southern Cross Station.
- Parking: the majority of on-street parking in the surrounding area is for one hour. Wilson parking at Southern Cross station is open 24 hours and is cheaper if booked in advance online.

## Academic Support

### Student Advisory Service

Should you discover you need additional support with your study, you can make an appointment for a one-to-one consultation with the Student Advisor, Helen McKelvie. Online Zoom sessions can be booked for 30 minutes or one hour at no cost. The Student Advisor can assist you with problems you may be having with the course, completing assessment tasks, additional advice, training in academic writing or accessing additional resources necessary for your assignments. In general, referrals to the Student Advisor are with the knowledge of your subject teacher or the Director of Academic Programs. The Student Advisor is available to be contacted by email [student.advisor@nioda.org.au](mailto:student.advisor@nioda.org.au). Once you make contact with the Student Advisor, they let you know what you need to bring to the appointment.

### Academic Writing Workshops

Each year in the first semester, the Student Advisor hosts an Academic Writing Workshop. This is live interactive online via Zoom. The dates are advertised at the beginning of each year. The emphasis in these workshops is upon:

- sharing writing resources and tips
- developing reflection and editing skills
- giving and receive feedback on drafts
- building confidence and independence
- meeting other students and peer review.

## Resources for Academic Writing

The *NIODA Referencing Guide* outlines the Harvard style of referencing in acknowledging sources in student's work including in-text citations and reference lists including detailed examples.

*NIODA Academic Writing Conventions* provides guidelines on expectations for submitted work, and to support students to develop their academic writing.

An introductory training session in the use of referencing software such as Zotero is included in the Technical Orientation Session following first year enrolment. Additional one-on-one assistance can be booked by contacting [admin@nioda.org.au](mailto:admin@nioda.org.au).

## Student Counselling

Due to the experiential nature of the course and training in analytical skills in group and organisational dynamics, from time-to-time the study can surface unexpected issues for students. In the event that a student is experiencing difficulties of this nature, the Student Advisor may refer you to NIODA's Student Counsellor. The Student Counsellor is well versed in systems psychodynamic approaches and has a good understanding of the nature of issues that can occasionally surface in this context.

Should you wish to make your own arrangements for additional counselling or support, you are welcome to contact the Student Advisor for referrals.

## Library Support

### NIODA Library

All set and ancillary readings are accessible to you via the student portal library resources link. There are more than 180 set readings and 330 ancillary readings in the form of journal articles and book chapters. These are catalogued according to the subject that they relate to.

In addition, NIODA has a library of over 470 hard copy books relating to systems psychodynamics. These books are in the NIODA online library catalogue and can be viewed online via [NIODA Libib \(https://nioda.libib.com\)](https://nioda.libib.com) and borrowed by emailing [admin@nioda.org.au](mailto:admin@nioda.org.au). Books are posted to you within two business days of the request being made for a loan period of three weeks.

### Online Library Resources

Once enrolled you gain access to a vast range of academic e-journals including JStor, Gale, Informit, Oxford Referencing and Sage via the NIODA Internal Platform.

### External Library Access

Public Membership of the [State Library Victoria](#) or your local state library (e.g. [State Library of NSW](#)) is free and gives you excellent access to online databases and journals.

All students based in Melbourne receive public membership of the [RMIT library](#). This allows you to borrow up to eight books or audio-visual items at a time for two-week periods. As the NIODA master program precursor course was at RMIT the library collection has many relevant references for this discipline. RMIT is also conveniently close to Ikon Institute. [Swinburne University Library](#) is another excellent source of reference books and journals.

## Technical Support

The *NIODA Technical Information Guide* provides guidelines on the online and tech platforms we utilise at NIODA

Should you discover you need additional technical support with your study, you can make an appointment for a one-to-one consultation with the Student Services Lead, Ellie Robinson via [admin@nioda.org.au](mailto:admin@nioda.org.au).

You may also contact Ellie directly via phone on 0400 602 036 or email at [ellie.robinson@nioda.org.au](mailto:ellie.robinson@nioda.org.au)